

# CHUNG ZHENG

Experience in Cloud, Software, Embedded Systems, Mobile, Web, Electrical

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## EXPERIENCE

### International Business Machines (IBM)

#### Cloud Developer (JavaScript)

📅 Aug. 2021–Present 📍 Toronto, ON

- Developed cloud native applications, leveraging the scalability & resiliency of containers and Kubernetes deployments.
- Deployed and administered containerized applications on Red Hat OpenShift.

#### Customer Success Manager

📅 Jan. – Jul. 2021 📍 Toronto, ON

- Coordinated multiple IBM lines of businesses to drive software deployments.
- Recommended solutions that best address customer goals and pain points.

#### Software Developer (JavaScript)

📅 Jan. – Dec. 2020 📍 Toronto, ON

- Built AI apps and Minimum Viable Products (MVP) using IBM Watson.
- Developed web app to triage Requests for Information via NLU.

### Genetec Inc.

#### SDK Developer (C#)

📅 Sept. – Dec. 2017 📍 Montreal, QC

- Designed, implemented, and maintained Security Center SDK features.
- Wrote unit tests using NUnit to ensure functionality of API.

### Teledyne DALSA

#### Software Developer (C#, C++)

📅 Jan. – Apr. 2017 📍 Waterloo, ON

- Developed desktop software to program and debug camera boards.
- Created automated test systems to facilitate Burn-In testing.

### Molex Inc.

#### Embedded Developer (C#, C++)

📅 May – Aug. 2016 📍 Waterloo, ON

- Developed software to automate Bed-of-Nails testing for circuit boards.
- Assembled test rigs for testing and programming new circuit boards.

### Metroland Media Group Ltd.

#### Mobile Developer (JavaScript,Java)

📅 Sept. – Dec. 2015 📍 Toronto, ON

- Developed and maintained e-commerce apps for Android and iOS.
- Implemented app indexing features to increase user engagement with apps.

### KPMG

#### Jr. Software Developer (C#, VBA)

📅 Jan. – Apr. 2015 📍 Toronto, ON

- Wrote macros in VBA Excel to automate the processing of tax forms.
- Developed and maintained web-based tax compliance software for clients.

## SKILLS

### 💻 Programming

- Over 10,000 lines: C#, C++, C, Java
- Over 1,000 lines: JavaScript, Python, MATLAB
- Familiar: HTML, CSS, PHP, VBA, VHDL

### ⚡ Electrical

- Microcontrollers, circuit prototyping, soldering
- Multimeters, oscilloscopes, signal generators, power supplies

## TECHNOLOGY

Containers Docker Kubernetes  
OpenShift CI/CD Node.js REST  
GitHub JIRA Chatbots Android  
iOS Raspberry Pi Arduino

## EDUCATION

### Master of Engineering, Computer Engineering

#### University of Toronto

📅 Sept. 2018 – Aug. 2019

### Bachelor of Applied Science, Honours Computer Engineering

#### University of Waterloo

📅 Sept. 2013 – Apr. 2018

## CERTIFICATIONS

### Certified Developer - Cloud Pak for Applications v4.1

#### IBM Professional Certification

📅 Issued Oct. 19, 2020

### Engineering Intern (EIT)

#### Professional Engineers Ontario

📅 Issued Jul. 10, 2020

📅 P.Eng Expected Apr. 2023

# RESEARCH AND TEAMS

## MannLab

### University of Toronto

May. – Aug. 2019      mannlab.com

- Conducted research on human visual field of view using steady state visually evoked potentials (SSVEP).

## High Altitude Balloon Team

### University of Waterloo

Sept. 2014 – Dec. 2016

- Performed programming and wiring for XBee prototype radio system.

## University of Waterloo Satellite Team (WatSat)

### University of Waterloo

June 2014 – Aug. 2015      csclub.uwaterloo.ca/~watsat

- Developed tools using Python to monitor and transmit telemetry data.

# PROJECTS

## Brain & Eye Controlled Scooter

May – Aug. 2019      Python, C++

Prototype mobility scooter controlled by brain signals and eye movement.

## Real-time Inventory Management

May – Jul. 2019      Java, C++

Mobile app for real-time inventory management, and analytics on customer interactions.

## Spinal Cord Monitoring

Jan. – Apr. 2019      Java

Mobile app for assessing spinal cord compression using patient's biometrics.

# COURSES TAKEN

## University of Toronto

- Biometric Systems
- Sensory Cybernetics
- Intelligent Image Processing
- Design Trade-offs in Digital Systems
- New Product Innovation
- Authentic Leadership
- Leading in Groups and Organizations

## University of Waterloo

- Robot Dynamics and Control
- Embedded Computer Systems
- Distributed Computing
- Computer Networks
- Database Systems

# INTERESTS

- Stargazing
- Astrophotography
- Robotics
- Embedded Systems
- Bionics
- Healthcare
- 3D Printing
- Esports